

To our valued customers and business partners:

Together, we are taking unprecedented actions to protect our health, our families, our communities, and our livelihood. Turner Supply continues to hold the health and welfare of our employees, customers, and suppliers as a top priority during these uncharted times.

Turner Supply remains open for business and is actively serving customers through this time of uncertainty. The situation with COVID-19 is extremely dynamic and we will continue to make proactive decisions in the best interest of our employees and those they serve.

We are actively working with customers to address any current or potential supply chain disruptions that they may be facing. If you have any questions, concerns, or would like to simply talk about it, please contact your local Turner Supply location.

Our team will continue working closely with all of our key suppliers to monitor and manage any potential supply disruptions and/or material shortages. We are starting to receive notifications from suppliers in states where “shelter in place” orders are in effect, notifying us if they are required to suspend operations. We are documenting these suppliers and assessing impact at this time. In many cases our suppliers are considered “essential” manufacturers that are capable of getting an exemption from the shelter in place orders. In one case a supplier who was told to shut down was able to get their exemption approved with very minimal disruption. We continue to see shortages for those that manufacture products most closely associated with healthcare. Many of our manufacturers with which we maintain close relationships have proactively communicated any potential challenges they are facing with us. Of course, if you have a specific product category or manufacturer of concern, please contact us for further information.

In addition to the above, we are actively monitoring guidance and data from both the World Health Organization (WHO) and the Centers for Disease Control and Prevention (CDC) as well as the federal government and all state and local governments in which we do business. As our top priority is to provide a safe environment for all employees, customers, and suppliers while maintaining normal business operations, we are taking appropriate actions and precautions regarding sanitization, travel restrictions and advisories, limiting access to our facilities, and proactively asking select non-essential employees such as office personal to work remotely for a limited time.

Turner Supply is committed to taking the steps necessary to provide a safe work environment and to minimize any disruption of service to our valued customers. Please be aware that as long as Turner Supply has customers in essential industries allowed to operate, we too will qualify as an essential business per Presidential Policy Directive 21 as designated by the Cybersecurity and Infrastructure Security Agency (CISA). Our approach will be monitored and updated as new information becomes available. In the meantime, please contact your local Turner Supply location should you have further questions or concerns.

With Gratitude,



Chip Schramm

President

